



## How do I access the CancerCARE Program when I receive a cancer diagnosis?

- Call CancerCARE at **877.640.9610** to register with an intake specialist or begin registration online at <http://cancercare.interlinkhealth.com/1908/step-1-intake>
- Complete registration forms, if necessary

## What happens after I have registered?

- Depending on your diagnosis and needs, your treatment plan will be reviewed by clinical specialists to verify if it is an appropriate treatment plan for you
  - If deemed appropriate, CancerCARE will notify you and your health plan that you have met program requirements and will deem you medically concordant and recommend to the plan that you are eligible for the highest level of benefits
  - If deemed inappropriate, CancerCARE will notify you, your treating provider and your health plan of the findings and will deem you medically non-concordant and recommend to the plan that you are eligible for the lower level of benefits
- If your medical needs require you to be monitored closely, you will be offered Complex Care Management to guide you throughout your care

## Am I required to see a CancerCARE network provider to be eligible for the highest level of benefits?

- No, as long as you are receiving care by an in-network provider and the treatment you are receiving is appropriate based on proven, evidence-based treatment pathways
- If you are participating in a clinical trial, CancerCARE recommends a CancerCARE network provider perform or oversee the clinical trial in order to be eligible for the highest level of benefits

In your benefits booklet, there is a list of complex cancer diagnoses. If your diagnosis is included, CancerCARE recommends you be evaluated and treated by a CancerCARE network provider. This recommendation is determined by provider experience and proven, successful outcomes. CancerCARE wants you to have access to the most current treatment by the best providers in the country to allow you a greater chance of a successful outcome.

## What happens if I choose not to participate in the CancerCARE Program?

- CancerCARE will notify your health plan of non-participation, which may result in a lower level of benefits (non-compliant benefit level per your plan benefits)

The CancerCARE Program is an added benefit provided to you by your employer-sponsored health plan. CancerCARE is here to help you and make recommendations to the plan based on clinical evidence and program requirements. The plan decides final benefit determination.